

About Bonnie Burns

Bonnie Burns is a consultant with more than 40 years of experience providing training and technical assistance on long-term care insurance and representing consumers on policy issues related to financing long-term care at the state and national levels. She served recently as a participant in the California Partnership for Long-Term Care Task Force, a position she held during its 1992-93 formation, and she edited the state Department of Aging's fourth edition of its consumer guide on insurance and long-term care, *Taking Care of Tomorrow*.

Ms. Burns has served as a consumer representative to the National Association of Insurance Commissioners (NAIC) since 1992, representing consumers in the development of Model Laws and Regulations used by states to regulate insurance companies and the marketing and sales of insurance products to older consumers. As a consultant to California Health Advocates, she has provided services to numerous programs and agencies throughout California and nationally, and she actively promotes improved consumer protection in Long-Term Care insurance products. In recent years, she has served the State Health Insurance Assistance programs (SHIPs) nationally as a consultant to the SHIP National Technical Assistance Center.