SMP Fraud Prevention's Finest Award

The monthly Fraud Prevention's Finest award goes to an SMP team member each month who consistently excels in the areas of casework, outreach, or partnership; models best practices; and/or encourages their SMP peers to improve upon their efforts in these areas.

March 2022 recipient:
Sandy Morales
California

Sandy Morales received this award because of the fantastic casework she does for the California SMP! Sandy's referrals are always completed accurately, timely, and with critical consideration for complex situations. Sandy is always willing to ensure that referrals are taken care of correctly and referred appropriately. Her diligence helps ACL to identify areas of possible improvement in referral guidance and her willingness to share provides a helpful model for other complex interactions specialists. Her devotion and empathy for the beneficiaries that she works with every day were also recognized.

April 2022 recipient:
Kristina Young
Florida

Kristina Young received this award because of the fantastic casework she does for the Florida SMP! The Florida SMP partnered with a health care agency that has multiple sites and physicians. This partnership started as a result of the health care agency's clients receiving spoofed calls that appeared to be coming from the agency offices. These spoofed calls were offering unnecessary genetic testing, among other things, to Florida beneficiaries. Kristina has done a fantastic job in taking on the additional cases from this partnership and referred an incredible 33 cases to the OIG Hotline and CMS last month!

FRAUD PREVENTION'S FINEST CERTIFICATE

This certificate is awarded to

SMP team member who consistently excels in the areas of casework, outreach, or partnership

Marissa Whitehouse
SMP Program Manager

Nicole Liebau
SMP Resource Center Director