

Accessing the Welcome to Medicare Fair

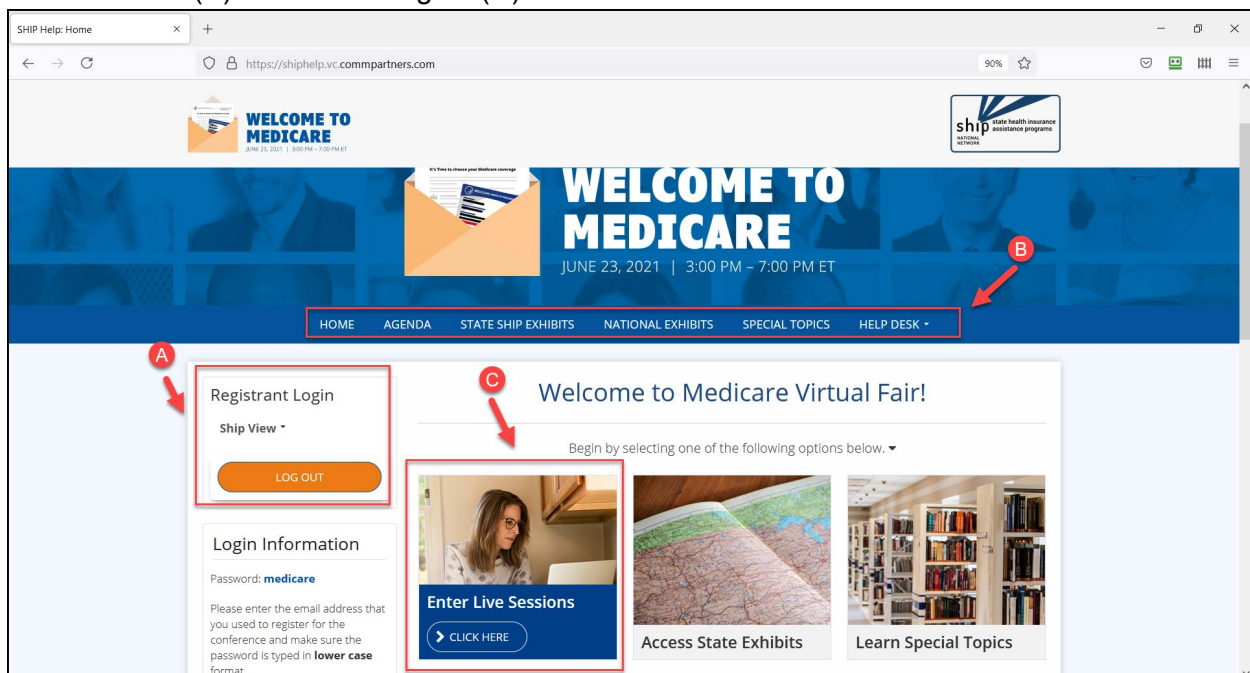
In order to access the Welcome to Medicare Fair, please follow these instructions.

YOU MUST LOGIN FIRST

- Visit <https://shiphelp.vc.commpartners.com/>
- Login with the email you used when you registered for the event and the password is **medicare** (one word, lowercase)

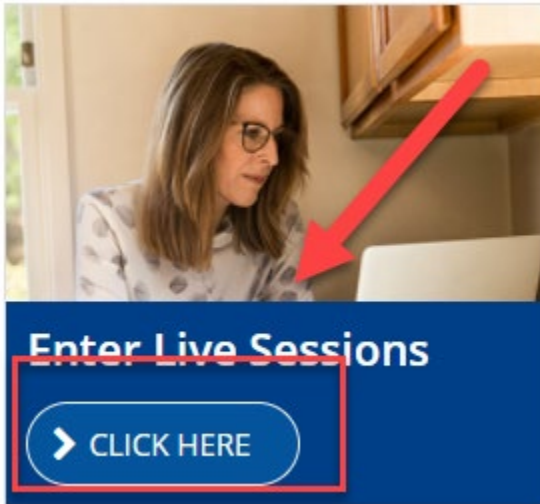


When you login successfully, your name will appear in the Registrant Login box (A). You will see the menu (B) and other widgets (C) relevant to the event.

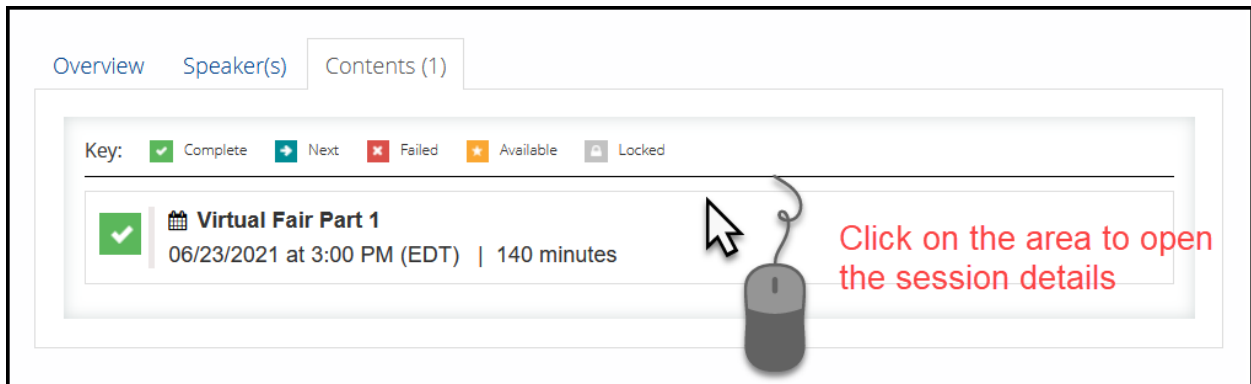


VIEWING LIVE SESSION

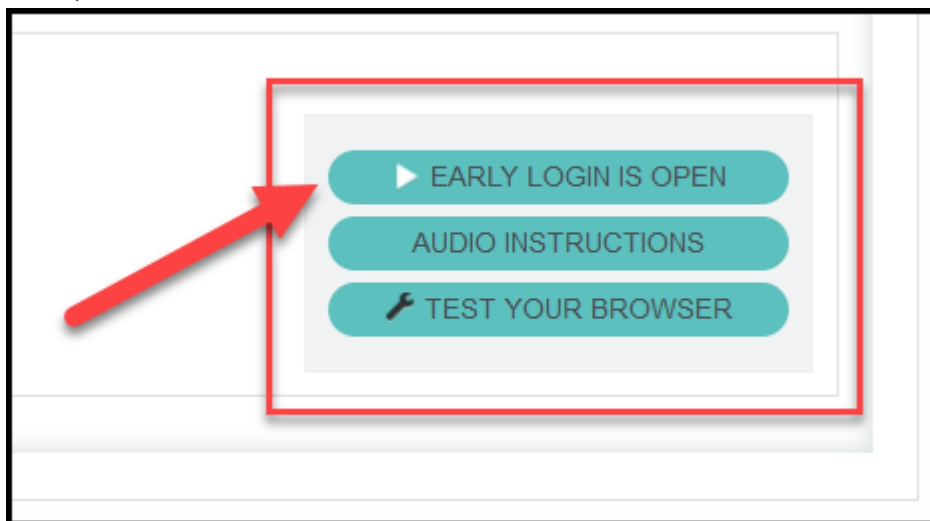
1. View the Agenda.



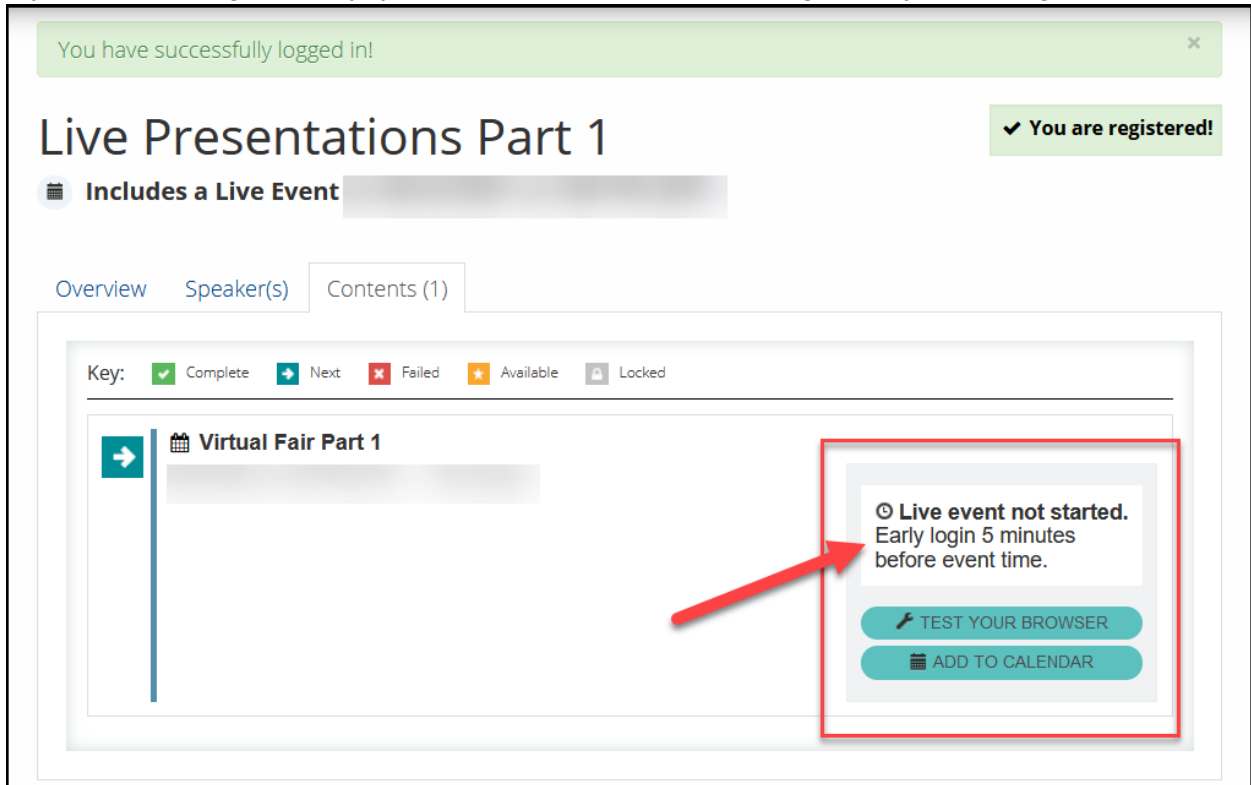
2. Click Watch Session. (The event is broken up into 2 parts. You will have to repeat these steps to watch part 2.)
3. Go to the Contents tab and click on the event name.



4. The event will start broadcasting 5 minutes prior to the start time. When you access the broadcast, click the button.



If you are entering too early, you will see information indicating when you can login.



5. A separate browser window will open and play the event. Please make sure you click the play button.

