

## Testimonial Transcript: Tracey Stewart

I'm 64 and I knew that signing up for Medicare was coming. It's a puzzle because if you don't, if you don't just sit down and get on a government website and spend time thinking about it, whatever, or talk to people who have been through it, you don't really know what's coming.

You know, I've been receiving lots of direct mail and I'm getting direct mail pieces. And they're very nice direct mail pieces. And they're very professional, from like two people. It looks like they might be married, and they said we will come into your home and help you figure out what to do for Medicare. I don't know who these people are. I don't want them coming into my home. And what are they trying to sell me? You're just like, I'm not sure about this, you know? There's a lot of people out there, I think, that are getting paid to do Medicare counseling, and trying to make money, and drive people into certain programs. And I just don't know that they're, you know, if they have integrity. And that's my biggest concern about this.

And what I love about this program is you guys, you know, you came in and offered free Medicare counseling at a place not in my home, in a place I felt safe going to that I trusted. And then when I met my counselor Faith, you know, it was a lot.

Man this is great! You know the older I get, the more I know that the best thing to do is just to go get advice from resources that I can trust. We just had a great time, and she was straightforward in walking me through what Medicare is and all the choices you've got. Basically they make it easy. They really make it easy. And that's the beauty of it. You have to go do this. You have to. It's great information. It's free. It's going to save you money and it's going to help you pick the right program for you. That's the bottom line.

State Health Insurance Assistance Programs. Available in your area. Local, unbiased, and trusted Medicare help. Visit [www.shiptacenter.org](http://www.shiptacenter.org) for more information. Depending on your area the SHIP program may also be known by one of these names:

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